



QUALITY POLICY



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At KNS FIRE (PTY) LTD, our values of safety, integrity, teamwork, and excellence permeate every aspect of our organization, whether in our offices or at project sites. Embedded in our vision and values framework - a passion to build, is our unwavering commitment to the quality of workmanship, which stands as a top priority for our company. With a well-established and proud legacy of delivering top-quality products and finishes in our marketplace, our service record attests to our leadership in setting the standard for execution excellence and delivering superior workmanship to our clients.

While our achievements have often garnered significant recognition, KNS FIRE (PTY) LTD remains equally dedicated to adhering to all SANS and ISO standards and responsibilities. We conduct our business in strict compliance with applicable legislation, thereby contributing to the protection of the environment and the overall well-being of our stakeholders.

In recent years, our market-leading commitments have grown in significance for businesses, governments, and communities nationwide when choosing which companies to engage with. As a forward-thinking company, KNS FIRE (PTY) LTD has undertaken a significant endeavour to integrate its quality control initiatives into a comprehensive, company-wide program. Many of the principles, philosophies, and approaches of this formalized program are already deeply ingrained within KNS FIRE (PTY) LTD's operations.

As part of our ongoing commitment, we will:

- Establish clear accountabilities for quality compliance.
- Ensure that principles and practices are integrated into every stage of a project's lifecycle and across all
 aspects of our operations.
- Set consistent goals and standards, ensuring that responsibilities are clearly understood and acted upon.
- Provide adequate resources.
- · Train employees to fulfill their duties responsibly.
- Measure, monitor, and assess our performance.

For KNS FIRE (PTY) LTD, implementing a formal Quality program will confer a competitive advantage by fostering sound business practices. This will, in turn, attract high-quality clients, partners, and suppliers. Additionally, it will help minimize disruptive impacts on projects, mitigate risks, and enhance our service quality. Moreover, by adhering to quality standards, we will contribute to social benefits and maximize long-term value for all stakeholders.



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Approved by,

Kevin Naidoo C.E.O